SERVICE DELIVERY DEPARTMENT - PART TIME ADMINISTRATION ASSISTANT PERSON SPECIFICATION

	Essential	Desirable
1. Educational Qualifications	Educated to GCSE level or equivalent including English and Mathematics. Evidence of a commitment to continuing professional development.	A recognised qualification in local council administration.
2. Work	Experience of using and a working	Knowledge and experience of
Experience	knowledge of:	cemetery administration.
	 Outlook Word Excel PowerPoint Teams Zoom 	Knowledge and experience of working with local government. Demonstrate sourcing and ordering of materials.
	Experience working within a compact and demanding office environment.	
	Proven Customer Liaison experience	
	Experience in Purchase Ordering from the initialisation of the process to completion	
	Ability to problem solve and to work on projects.	
	Ability to take payments from the public when required.	
3. Skills	Excellent presentation skills.	Experience of minute taking.
	Effective communication skills.	
	Effective organisation skills.	
	Ability to act with complete impartiality.	
	Self-motivated and drive.	
	High standard of attention to detail.	

4. Other	Flexible approach to duties and the working day.	Driving Licence and vehicle.
	Happy to work on a rota basis.	
	To assist the Administration Department if necessary.	
	Demonstrate flexibility within the role as required.	